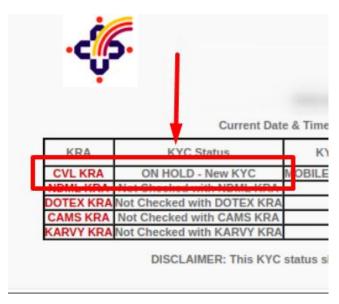
What is Know Your Customer (KYC), and how can the KYC status be checked?

Know Your Customer (KYC) is a process to determine the identity of a customer and details such as income, profession etc. A KYC is mandatory as per SEBI guidelines (WEB) to open a trading and demat account. KYC will be verified during the account opening process at AGSSL.

To check the KYC status, follow these steps:

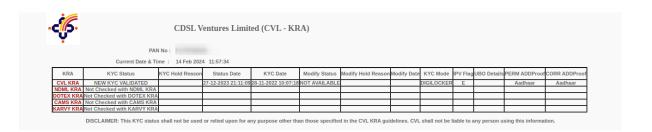
- 1. Visit cvlkra.com.
- 2. Click on KYC inquiry.
- 3. Enter PAN, input the captcha, and click Submit to fetch the status.

To identify the KYC Registration Agency (KRA) with which your KYC is registered, check the *KRA* and *KYC Status* column.



What does KYC status mean?

Validated/Registered: KYC is registered successfully. The AGSSL account will be unblocked within 72 hours of registering the KYC.





• Under process: This status shows up if the KYC is recently updated and under processing at KRAs. It takes up to 5 days for the KYC status to be updated.



On-hold or rejected: This status shows up if the details were not updated with the
correct information and documents by the previous financial intermediary. AGSSL will
send the required documents to the KRA to get the KYC status rectified. If additional
documents are required, an email with the details about the documents required will
be sent. It can take up to 5 working days for the status to be updated.

